

## Alameda County Health Care for the Homeless Program

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**Web:** [www.acgov.org/PublicHealth/organization/programs/homeless.htm](http://www.acgov.org/PublicHealth/organization/programs/homeless.htm)



**Director:** GG Greenhouse

**Medical Director:** Deena Neff, MD

**UDS Number:** 090870

### Project Description

The Alameda County HCH Program (ACHCHP) is located in the Alameda County Health Care Services Agency and provides comprehensive health and support services to people who are homeless county-wide.

#### Services

Services include mobile primary care at 26 shelters and one alcohol/drug recovery center, mobile oral health and subcontracted care, primary care subcontracts at 10 community clinics and Alameda County Medical Center, and an array of critical support services, including case management, outreach, referral, respite care, benefits counseling, health education, HIV/AIDS counseling, mental health linkages, transportation, and assistance for housing, employment, food, and nutrition. The program conducts bi-monthly regional workshops for health and social service providers, homeless coalition members, and others.

#### Linkages

Linkages include social service and government organizations and advocacy and referral to mental health services and emergency shelters. The program implements a HUD supported Homeless Families Program, demonstrating the efficacy of coupling housing with health and support services. In 1991, the ACHCHP was honored by the St. Joseph Health System with the Intensive Care for Our Neighbor (ICON) Award for excellence and innovation in provision of health care to indigent people. ACHCHP participates in various emergency services networks. In 1995, the ACHCHP received the California Public Health Association/North award for outstanding community service. The program also participates in the Alameda County Continuum of Care Council.

#### Statistics

Estimated homeless population: 9,000-12,000 on any given day Project users: 9,253

### Subcontractor(s):

#### *Alameda County Medical Center - Fairmont*

15400 Foothill Boulevard

San Leandro, CA 94578

Contact: Helen Kang

Phone: (510) 667-7942

Fax: (510) 667-3256

#### *City of Berkeley Dept. of Health and Human Services*

1947 Center Street, 2nd Floor

Berkeley, CA 94704

Contact: Verdie Thompson

Phone: (510) 981-5359

Fax: (510) 981-5345

Email: [vet1@ci.berkeley.ca.us](mailto:vet1@ci.berkeley.ca.us)

#### *Axis Community Health, Inc.*

4361 Railroad Avenue

Pleasanton, CA 94566

Contact: Sandy Reid

Phone: (925) 201-6028

Fax: (925) 485-1273

#### *East Bay Native American Health Center*

3124 International Boulevard

Oakland, CA 94601

Contact: Martin Waukazoo

Phone: (510) 535-4460

Fax: (510) 261-0646

***East Oakland Recovery Center***

10700 MacArthur Boulevard, Suite 12  
Oakland, CA 94605  
Contact: Patricia Johnson  
Phone: (510) 568-2432  
Fax: (510) 568-3912

7450 International Boulevard  
Oakland, CA 94621  
Contact: Eulalia Williams  
Phone: (510) 835-9610  
Fax: (510) 272-0209

***La Clinica de la Raza***

1515 Fruitvale Avenue  
Oakland, CA 94601  
Contact: Jane Garcia  
Phone: (510) 535-4000  
Fax: (510) 535-4189

***Lifelong Dental Care***

1860 Alcatraz Avenue  
Berkeley, CA 94703  
Contact: Martin Lynch  
Phone: (510) 280-6080  
Fax: (510) 280-6081

***Newark Health Center***

6066 Civic Terrace  
Newark, CA 94560-3746  
Contact: Ngosi Ngumezi  
Phone: (510) 795-2414  
Fax: (510) 795-0961

***Second Chance, Inc.***

PO Box 643, 6330 Thorton Avenue  
Newark, CA 94560  
Contact: Mark McConville  
Phone: (510) 792-4357  
Fax: (510) 745-1693

***West Oakland Health Center***

700 Adeline Street  
Oakland, CA 94607  
Contact: Norma Mason  
Phone: (510) 835-9610  
Fax: (510) 272-0209

***Eastmont Wellness Center***

6955 Foothill Boulevard  
Oakland, CA 94605-2409  
Contact: Evlalia Williams  
Phone: (510) 577-5606  
Fax: (510) 568-0225

***Highland Outpatient Services***

1411 East 31st Street  
Oakland, CA 94602-1018  
Contact: Deb Adami  
Phone: (510) 437-4451  
Fax: (510) 535-7520

***Lifelong Care - Over 60 Health Center***

3260 Sacramento Street  
Berkeley, CA 94702  
Contact: Marty Lynch  
Phone: (510) 601-6060  
Fax: (510) 652-3626

***Lifelong Medical Care - Berkely Primary Care Access***

2001 Dwight Way, Room 1388  
Berkeley, CA 94704  
Contact: Lisa Edwards  
Phone: (510) 204-4536  
Fax: (510) 204-5304

***Onsite Dental Care, Inc.***

1730 South Amphlett Boulevard, Suite 123  
San Mateo, CA 94402-2713  
Contact: Joshua Perry  
Phone: (650) 286-7401  
Fax: (650) 286-7402  
Email: jperry@onsitedental.com

***Tri-City Health Center***

39500 Liberty Street  
Fremont, CA 94538  
Contact: Manfred Hayes  
Phone: (510) 770-8133  
Fax: (510) 770-8145

***Winton Wellness Center***

24100 Amador Street  
Hayward, CA 94544-1215  
Contact: Pam Burkhardt  
Phone: (510) 670-5692  
Fax: (510) 782-8766

## CARE LINK - Community Medical Centers, Inc.

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**Mailing Address:**

PO Box 779  
Stockton, CA 95201

**Location:**

701 East Channel Street  
Stockton, CA 95202

**Phone:** (209) 940-7202**Fax:** (209) 940-7250**Email:** rpinnelli@communitymedicalcenters.org**Web:** www.communitymedicalcenters.org**Director:** Michael Kirkpatrick**HCH Coordinator:** Randal Pinnelli, PA**Medical Director:** Saadia Kahn, MD**UDS Number:** 090780

### Project Description

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CARE LINK - Community Medical Centers provides comprehensive primary health services to adults and children who are homeless through its Channel Medical Center and San Joaquin Valley Dental Group in Stockton.

**Services**

The clinic is located in a medically underserved area and serves patients from homeless shelters in the downtown and mid-town sections of Stockton and the surrounding San Joaquin County areas. Services include medical, laboratory, x-ray, pharmacy, nutrition, dental, and case management. Services are also provided through weekly visits to area shelters by an integrated medical and street outreach services team.

**Linkages**

Linkages with substance abuse and mental health services are available from San Joaquin County Health Care Services and H.E.A.R.T. (SJ County Mental Health's Homeless Outreach Program). The Council for the Spanish Speaking, County Human Services Agency, and San Joaquin AIDS Foundation assure coordination of services and support for clients. CARE LINK has coordinated the Stockton Community Coalition for the Homeless with more than 30 agencies actively involved and a Homeless Task Force that brings together agencies and policymakers in city and county government to address issues of homelessness. Linkages for housing services also include Central Valley Low Income Housing and San Joaquin County Housing Authority. CARE LINK - Community Medical Centers is collaborating with San Joaquin County Housing Authority and Stockton Shelter for the Homeless with Misión Campesina Project that will jointly provide shelter, employment, and health care services to unaccompanied migrant workers who have traditionally relied on shelter services or lived on the streets during the extended Central Valley growing seasons.

**Statistics**

Estimated homeless population: 5,500 Project users: 1,700

## Center for the Vulnerable Child at Children's Hospital and Research Center at Oakland (CHO)

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747 52nd Street

Oakland, CA 94609

**Phone:** (510) 428-3783

**Fax:** (510) 601-3913

**Email:** czlotnick@mail.cho.org

**Web:** [www.childrenshospitaloakland.org/cs/cvc.html](http://www.childrenshospitaloakland.org/cs/cvc.html)



California

**Director:** Cheryl Zlotnick

**Medical Director:** Patricia Chase, MD

**UDS Number:** 091850

### Project Description

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The Center for the Vulnerable Child (CVC) at Children's Hospital and Research Center provides comprehensive care and a medical home for children who are homeless or at risk for homelessness, including children who live in biological or foster families and children who have been newly reunified with their parents. This is done by addressing health, psychological, and social problems that frequently accompany poverty. The service area is Alameda County.

#### Services

The Center for the Vulnerable Child is a department with clinical services, research, and policy divisions at a nonprofit children's hospital. As a prevention and early intervention program that features coordination of services through case management, CVC provides both a medical home and a one-stop-shopping model of comprehensive, interdisciplinary services for high risk children and families. Services include comprehensive medical, mental health, developmental, family, and social service assessments, specialist and emergency health care, individual and family counseling, infant/parent psychotherapy, family support groups, therapeutic nursery services, and outreach services.

#### Linkages

CVC has linkages with Alameda County Social Services, Alameda County Behavioral Health Services, Jobs Consortium, Oakland Ready to Learn, City of Oakland Head Start, Shelter Plus Care, Kerry's Kids, Building Opportunities for Self-Sufficiency, Marcus A. Foster Educational Institution, City of Alameda Head Start, and Oakland Unified School Districts' Center for Child Development.

#### Statistics

Estimated homeless population: 13,000 Project users: 1,100

## Clinica de Salud Del Valle de Salinas

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440 Airport Boulevard

Salinas, CA 93905

**Phone:** (831) 757-8689 Ext. 234

**Fax:** (831) 770-0705

**Email:** bcampos@csvslink.org

**Web:** www.csvs.org



**Director:** Maximiliano Cuevas, MD, FACOG

**HCH Coordinator:** Begonia Campos Romero, BA

**Medical Director:** Jacqueline Sedgwick, MD, MPH

**UDS Number:** 091050

### Project Description

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Clinica de Salud Del Valle de Salinas (CSVs) is one of the few providers in Monterey County for individuals who are medically indigent or homeless. Under the umbrella of CSVs, individuals receive comprehensive care, including basic health screenings, immunizations, basic oral screenings, orthopedics, and podiatry.

#### Services

The program is implemented at all Clinica de Salud locations. In addition, care is delivered via a mobile clinic which regularly visits homeless shelters and encampments. The mobile clinic serves as a key access point for those seeking primary care, oral health, and mental health and substance abuse treatments. Specialty services are referred to Natividad Medical Center's main campus.

#### Linkages

Clinica de Salud has linkages with Dorothy's Place, Monterey County Behavioral Health, Shelter Outreach Plus, Sun Street Centers, Salvation Army, Catholic Charities Diocese of Monterey, Central Coast Alliance for Health, CHISPA, John XXIII AIDS Ministry, Victory Outreach Plus, Door to Hope, Partners for Peace, Center for Community Advocacy, Pajaro Rescue Mission, Monterey County Homeless Coalition, Genesis House, Cabrillo Family Resource Center, Monterey County Health Consortium, Breast Cancer Early Detection Program, Community Human Services: Counseling and Recovery, and Monterey County Office of Education Migrant Program.

#### Statistics

Estimated homeless population: 2,049 Project users: 99

## Clinica Sierra Vista Homeless Mobile and Respite Services

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**Mailing Address:**

PO Box 3296  
Bakersfield, CA 93385

**Location:**

234 Baker Street  
Bakersfield, CA 93305

**Phone:** (661) 322-7580**Fax:** (661) 322-7712**Email:** wallm@clinicasierravista.org**Web:** www.clinicasierravista.org**Director:** Stephen W. Schilling**HCH Coordinator:** Marie Aylward-Wall, MSN, RN**Medical Director:** Johnson Jung, MD**UDS Number:** 090390**California**

### Project Description

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Clinica Sierra Vista's Homeless Mobile and Respite Services is a community health center program, serving clients throughout the 8,000 square miles of Kern County in California's Central San Joaquin Valley. The program operates a clinic in the city of Bakersfield and a 42-foot mobile unit that travels to sites throughout the county. The program also includes a 12-bed medical respite unit.

**Services**

Primary and preventive health care and social services are provided onsite. Dental, laboratory, and radiology services are available at other Clinica facilities. Four full-time employees are supported by a cadre of volunteers, including physicians from a local teaching hospital, who provide medical care at either the homeless clinic or at regularly scheduled mobile unit sites, such as emergency shelters, low income motels, farm labor camps, schools located in economically depressed neighborhoods, and homeless encampments. The mobile unit is also used for HIV and tuberculosis screening programs, immunization clinics, WIC enrollment, and community events such as fairs and festivals promoting healthy lifestyles through health education. Clinica's respite project provides short term care to homeless adults who are too ill to manage on the streets or in shelters. The program, located adjacent to the homeless clinic, operates at its capacity of 12 clients who receive medical, nursing, and social service assistance with benefits application, housing placement, enrollment in addiction and mental health treatment programs, and other ongoing assistance.

**Linkages**

Linkages with collaborative agencies include Alliance Against Family Violence & Sexual Assault, Kern County Mental Health Department, Bakersfield Rescue Mission, Bakersfield Homeless Center, Salvation Army, Kern County Health Department Communicable Disease Control Division, Cal State University Bakersfield Nursing Education Department, UC Irvine School of Medicine, UCLA School of Medicine, Veterans Assistance Foundation, Vietnam Veterans of America, Feed the Children/Operation Blessing, Kern County Economic Opportunity Corporation, Valley Charities, Kaiser-Permanente Foundation, CHW, Kern Medical Center, Casa De Amigos Residential Treatment for Men, Jason's Retreat/Capistrano House Residential Treatment Program, Turning Point, Housing Authority of Kern County, Department of Human Services/Kern County, and Kern County Homeless Collaborative.

**Statistics**

Estimated homeless population: 7,000-8,000 Project users: 3707

## Community Health Centers of the Central Coast, Inc. - Health Care for the Homeless

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710 South 13th Street

Grover Beach, CA 93433

**Phone:** (805) 473-7970

**Fax:** (805) 473-7974

**Email:** abodlak@chccc.org

**Web:** www.chccc.org



**Director:** Ronald E. Castle

**HCH Coordinator:** Alice Bodlak, RN, BSN

**UDS Number:** 090710

### Project Description

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Community Health Centers of the Central Coast is a network of 14 licensed primary medical and dental care clinics that provide services to the homeless throughout San Luis Obispo County and northern Santa Barbara County. Services for the homeless are provided at all clinics and through the use of four mobile medical/dental vans. CHC networks with many community agencies that serve the homeless to fill gaps in the continuum of care. This involves active participation in the Homeless Services Coordinating Committee, Adult Services Policy Council, SLO Hepatitis C Coalition, AIDS Support Network and SL County HIV Prevention, Advocacy, and Care Consortium, SLO County Medical Society, and others.

#### Services

Community Health Centers of the Central Coast's HCH Program provides urgent health care services, including health screening and assessment, dental screening, health education, onsite medical treatment and/or referral, and transportation to medical treatment. The program also provides mental health counseling and substance abuse counseling referrals. Program staff provides case management so individuals can receive organized and improved access to medical, dental, mental health and substance abuse treatment services, entitlement benefits, and social service benefits.

#### Linkages

Linkages include AIDS Support Network, SLO County Public Health AIDS Program, Hepatitis C Coalition, SLO County Mental Health Services, SLO County Infectious Disease Program, Planned Parenthood, SLO County Public Health Tobacco Control, EOC Health Services, SLO County Public Health Lab, Housing Authority of the City of San Obispo, SLO County Health Commission, SLO County Drug and Alcohol Services, Prado Day Care Center, EOC Homeless Shelter, SLO County HIV Prevention and Care Consortium, Adult Services Policy Council, Children's Services Network, SLO County Medical Society, Central Coast Dental Society, local school districts, and Healthy Starts and Head Starts.

#### Statistics

Estimated homeless population: 4,000 Project users: 2,615

## Contra Costa County Health Services Department

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597 Center Avenue, Suite 150

Martinez, CA 94553

**Phone:** (925) 313-6166

**Fax:** (925) 313-6188

**Email:** [adubrow@hsd.co.contra-costa.ca.us](mailto:adubrow@hsd.co.contra-costa.ca.us)

**Web:** [www.cchealth.org/cchealthpages/pages/homeless](http://www.cchealth.org/cchealthpages/pages/homeless)



California

**Director:** William Walker, MD

**HCH Coordinator:** Andrea DuBrow

**Medical Director:** Ken Saffier, MD

**UDS Number:** 091120

### Project Description

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The cornerstone of Contra Costa County Health Services' (CCHS) homeless project is the HCH Mobile Medical Team (HCH Team). This team provides an array of vitally needed health services 40-46 hours a week at 12 homeless and shelter sites throughout the county via a part-time (approximately 16 hours/week) mobile clinic and a supply van. The HCH Team includes a medical director, three part-time family nurse practitioners, two public health nurses, a financial counselor, substance abuse counselor, mental health treatment specialist, community health worker, and administrative assistant translator. All team members, under the supervision of the project coordinator, carry out the support services component of the HCH Team.

#### Services

Primary health care services provided by the HCH Team include routine physical assessments, basic treatment of primary health problems, such as minor wounds and skin conditions, respiratory problems, TB, acute communicable diseases, and referrals for STDs and HIV testing. The HCH supply van is outfitted with medical supplies, equipment, and medications. The part-time mobile clinic is a full-scale clinic which the HCH Team uses in conjunction with John Muir/Mt. Diablo Community Health Foundation that owns the mobile clinic. In addition, substance abuse and mental health services and referrals are provided at HCH sites.

#### Linkages

Clients referred for follow-up care or specialty services, such as dental care, dermatology, and prenatal care, are referred to the appropriate division within CCHS for continued care after first being attended to by the HCH Team.

#### Statistics

Estimated homeless population: 16,000-20,000 Project users: 7,918



## Family Health Centers of San Diego

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823 Gateway Center Way

San Diego, CA 92102

**Phone:** (619) 515-2372

**Fax:** (619) 702-8536

**Email:** nancyw@fhcsd.org

**Web:** www.fhcsd.org



**Director:** Nancy Bryant Wallis, DrPH, MSW

**HCH Coordinator:** Antonio de los Santos

**Medical Director:** Mark Bulgarelli, DO

**UDS Number:** 093120

### Project Description

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Family Health Centers of San Diego (FHCSO) is the lead agency for the San Diego Health Care for the Homeless Project. This HCH Project serves the entire county of San Diego through a network of community health clinics, social service agencies, and homeless providers.

#### Services

FHCSO offers comprehensive services, including adult and pediatric medicine, dental, optometry, speech and hearing, laboratory, pharmacy, women's health, and prenatal services. The project uses an integrated team approach and case management model, initiated through frequent visits into the neighborhood and clinic sites. Project staff include health care providers, case managers, outreach workers, and dual diagnosis counselors who provide substance abuse/mental health screening, crisis intervention, education, and referrals. Other services include translation assistance, client advocacy, basic needs, shelter, and housing referrals. The project also provides primary care and emergency medical services at 19 community clinic sites. A dental restorative project complements basic dental care. New Access Point funding has facilitated the creation of a small primary care clinic with associated support services at a veterans-related residential recovery facility.

#### Linkages

The HCH Project has linkages with many social service agencies and homeless service providers as well as networking and referral support of more than 50 agencies countywide.

#### Statistics

Estimated homeless population: 12,000 Project users: 14,630

### Subcontractor(s):

#### *Alpha Project Casa Raphael*

993 Postal Way

Vista, CA 92083

Contact: Jason Rodriguez

Phone: (760) 630-9922

Fax: (760) 630-9996

#### *Crisis House*

1034 North Magnolia

El Cajon, CA 92020

Contact: Sue Christopher

Phone: (619) 444-1195

Fax: (619) 444-1422

Email: chsue@aol.com

#### *Consumer Center for Health Education and Advocacy*

1475 Sixth Avenue, 4th Floor

San Diego, CA 92101

Contact: Barbara Fisher

Phone: (619) 471-2637

Fax: (619) 744-0936

Email: barbaraf@cchea.org

#### *Neighborhood Health Center*

425 North Date Street

Escondido, CA 92025

Contact: Tracy Ream

Phone: (760) 737-2032

Fax: (760) 737-2024

***Neil Good Day Center***

1620 Fifth Avenue, Suite 100  
San Diego, CA 92101  
Contact: Robert McElroy  
Phone: (619) 542-1877  
Fax: (619) 542-0264  
Email: kyla\_winters@hotmail.com

***Rachel's Women's Center***

759 Eighth Avenue  
San Diego, CA 92101  
Contact: Martha Ranson  
Phone: (619) 231-6153  
Fax: (619) 231-0694

***St. Vincent de Paul Village***

1501 Imperial Avenue  
San Diego, CA 92101  
Contact: Teresa Simms  
Phone: (619) 233-8500 Ext. 1400  
Fax: (619) 687-1067  
Email: teresa.simms@neighbor.org

***Vietnam Veterans of San Diego***

4141 Pacific Highway  
San Diego, CA 92110  
Contact: Andre Simpson  
Phone: (619) 497-0142  
Fax: (619) 497-0263  
Email: andre.simpson@vvvd.net

***North County Health Services***

150 Valpreda Road  
San Marcos, CA 92069  
Contact: Alicia Nunez-Liriano  
Phone: (760) 736-6710  
Fax: (760) 736-6782

***Rodrigo A. Munoz***

3130 Fifth Avenue  
San Diego, CA 92103  
Phone: (619) 298-4782  
Fax: (619) 298-3601  
Email: RMunozMD@aol.com

***Stepping Stone of San Diego, Inc.***

3425 Fifth Avenue  
San Diego, CA 92103  
Contact: Cheryl Houk  
Phone: (619) 295-3995  
Fax: (619) 295-3706

***Vista Community Clinic***

1000 Vale Terrace  
Vista, CA 92084  
Contact: Dorothy Lujan  
Phone: (760) 631-5000  
Fax: (760) 726-2730  
Email: dorothy@vistacommunityclinic.org

## Gardner Family Health Network, Inc.

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**Mailing Address:**

PO Box 1240  
1621 Gold Street  
Alviso, CA 95002

**Location:**

55 East Julian Street  
San Jose, CA 95112

**Phone:** (408) 935-3918

**Fax:** (408) 935-3980

**Email:** rgundersen@gfhn.org

**Director:** Reymundo Espinoza

**HCH Coordinator:** Roberta Gundersen

**Medical Director:** Ricardo Lopez, MD

**UDS Number:** 090210



## Project Description

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Gardner Family Health Network's Healthcare for the Homeless Project (GFHN-HHP) provides comprehensive health care to people who are homeless at various shelters, drop-in centers, and churches throughout Santa Clara County, via mobile medical van and onsite clinics. Services include acute medical care, social and medical case management, health education, substance abuse services, and referrals.

**Services**

GFHN-HHP provides a full range of services to its clients. Primary health care services include routine physical assessments, basic treatment of primary health problems, respiratory problems, women's health issues, TB, acute communicable diseases, and STD and HIV testing. Men, women, and children receive culturally sensitive health care services, social and medical case management, health education, and substance abuse services at specified rotating locations in Santa Clara County. Continuity of care is addressed by maintaining a consistent calendar throughout the week. GFHN-HHP collaborates with the homeless service community to strengthen the quality and scope of services. Other services include translation assistance, client advocacy, and referrals for basic needs, shelter, and housing assistance. Clients needing services beyond the scope of GFHN-HHP are referred to other community agencies.

**Linkages**

GFHN-HHP has linkages with more than 24 homeless service sites, including those in the South County region of Santa Clara County. Additional services are provided at the cold weather shelters established in the National Guard armories on an as needed basis.

**Statistics**

Estimated homeless population: 20,000 Project users: 6,500

**Subcontractor(s):**
***Gardner Family Care Corporation***

160 East Virginia Street, Suite 280  
San Jose, CA 95112  
Contact: Efrain Coria  
Phone: (408) 938-2172  
Fax: (408) 998-0950

# Golden Valley Health Centers

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**Clinic:**

1130 Sixth Street

Modesto, CA 95354

**Phone:** (209) 491-5550

**Fax:** (209) 491-5468

**Email:** khale@gvhc.org

**Web:** www.gvhc.org

**Administration:**

737 West Childs Avenue

Merced, CA 95340

**Phone:** (209) 383-1848 Ext. 351

**Fax:** (209) 383-0136

**Director:** Michael Sullivan

**HCH Coordinator:** Crystal Welch

**Medical Director:** Herbert W. Myers, DO

**UDS Number:** 090470



California

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## Project Description

Golden Valley Health Centers Corner of Hope Program exists to increase the health status and health outcomes for individuals and families who are homeless by increasing access to comprehensive primary health care, substance abuse programs, dental services, and mental health services. The program strives to fill gaps in homeless services in the rural county of Stanislaus. The program stresses wellness and health promotion for individuals who are homeless.

**Services**

Services are provided five days a week. Primary care includes episodic, chronic care, well child exams, women's health, perinatal and GYN care, physical exams, diagnostic services, pharmaceuticals, dental care, vision referrals, health education, some mental health services, and supportive services for substance abuse issues. Patients are offered referrals and case management services. Hospital and after hours care are available through Golden Valley's on-call physicians. Volunteers are welcome to assist paid staff.

**Linkages**

Collaborative links include Community and Housing and Shelter Services, Salvation Army, Modesto City Schools, Department of Mental Health, Department of Social Services, various churches and ministries, Modesto Gospel Mission, Child Health and Disability Prevention Program, and Valley Mountain Region Center.

**Statistics**

Estimated homeless population: 8,500 Project users: 6,710

## JWCH Institute

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**Mailing Address:**

1910 West Sunset Boulevard  
Suite 650  
Los Angeles, CA 90026

**Location:**

515 East 6th Street  
Los Angeles, CA 90013

**Phone:** (213) 622-2639

**Fax:** (213) 413-3443

**Email:** aballesteros@jwchinstitute.org

**Web:** www.jwchinstitute.org

**Director:** Al Ballesteros, MBA

**HCH Coordinator:** Paul Gregerson, MD, MBA

**Medical Director:** Paul Gregerson, MD, MBA

**UDS Number:** 000000



## Project Description

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The Mission of JWCH is to improve the health status of underserved segments of the population of Los Angeles through the direct provision or coordination of health care, health education services, and research.

**Services**

Comprehensive primary care is available five days a week, including several evenings and weekends. Services include disease management, health education, case management, netVan transportation, HIV/AIDS education and treatment, radiology services, recuperative care, access to medical specialists, and mobile outreach medical services. Three primary care physicians and one physician assistant are employed within the homeless health care services component.

JWCH operates three clinics that serve homeless men and women. Two are located in central Los Angeles (commonly referred to as Skid Row) and one in mid-Wilshire. The JWCH Weingart clinic is co-located at the ground level of the Weingart Center, a 700-room facility of emergency and transitional housing. The JWCH Safe Harbor Women's is co-located within the Salvation Army's Women Residential Shelter. Both clinics are accessible to persons on the streets. The JWCH PATH Clinic is co-located at the PATH Mall, a transitional housing facility for individuals and families.

**Linkages**

For housing and food assistance, linkages include Weingart Center, People Assisting the Homeless (PATH), Salvation Army, Downtown Women's Center, SRO Housing Corporation, LA Mission, Union Rescue Mission, Midnight Mission and Skid Row Housing Trust. For mental health, linkages include LAMP Community and Downtown Mental Health. For substance abuse treatment, linkages include Homeless Healthcare Los Angeles, BAART, Van Ness Recovery House, and Tarzana Treatment Center. For HIV medical care and specialty care, linkages include Los Angeles County, USC Medical Center, AltaMed Health Services, AIDS Healthcare Foundation, Bienestar Human Services. For case management, linkages are with Midnight Mission. For children's services, linkages include Eisner Pediatric Medical Center and Queens Care Family Clinic.

**Statistics**

Estimated homeless population: 20,000

## Los Angeles Mission Community Clinic

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311 Winston Street

Los Angeles, CA 90013

**Phone:** (213) 893-1960

**Fax:** (213) 893-1967

**Email:** eestrada@lamission

**Web:** www.losangelesmission.org



California

**Director:** Lisa Levsen Abdishoo, MD

**HCH Coordinator:** Eddie Estrada

**Medical Director:** Lisa Levsen Abdishoo, MD

**UDS Number:** 921430

### Project Description

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The Los Angeles Mission Community Clinic (LAMCC) is a Christian non-profit organization that was founded by the Los Angeles Mission in 1996. The clinic provides comprehensive medical care to homeless and uninsured individuals in the Skid Row area. The clinic is open Monday through Friday and Saturday mornings.

#### Services

Primary care services include general adult and pediatric medical services, TB screening and prophylaxis, health screening (diabetes, blood pressure, cholesterol), sexually transmitted diseases screening and treatment, cancer screening (cervical, breast, colon, prostate), subspecialty clinic referrals, adult and pediatric dental care, case management, and HIV services (prevention classes, referrals for housing and medical care).

#### Linkages

Linkages include Cedar Sinai Medical Center, USC School of Medicine, LA County Department of Health Service TB Control and Satellite Clinic, White Memorial Medical Center, Korean-American Christian Dental Mission, Downtown Mental Health, Community Clinic Association of Los Angeles, SRO Housing Corporation, Venice Community Clinic, Downtown Mental Health, Homeless Health Care Los Angeles, California Primary Care Association, Skid Row Housing Trust, Eisner Pediatric, USC Physician Assistant Program, Volunteers of America, LAMP, Midnight Mission, Union Rescue Mission, Los Angeles Mission.

#### Statistics

Estimated homeless population: 20,000 Project users: 3,181

## Mendocino Community Health Clinic, Inc.

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333 Laws Avenue

Ukiah, CA 95482

**Phone:** (707) 468-0174

**Fax:** (707) 468-1074

**Email:** lhunter@mchcinc.org

**Web:** www.mchcinc.org



**Director:** Linnea Hunter

**HCH Coordinator:** Michael Carnevale, DO

**Medical Director:** Anne McAfee

**UDS Number:** 091940

### Project Description

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Mendocino Community Health Clinic (MCHC) has been providing comprehensive primary health services in rural northern California since 1992. The new HCH center joins a family of clinics in Ukiah, Lakeport, and Willits. MCHC is the largest safety net provider for ambulatory care in Mendocino and Lake Counties.

#### Services

MCHC provides services to individuals who are homeless at the Buddy Eller Center, a year-round homeless shelter. The Buddy Eller Health Center provides health services directly where homeless people gather. It has been made possible through a collaboration of health practitioners, advocates, and governmental and service agencies. Buddy Eller Health Center services make a strong contribution to the health of homeless individuals and families and the entire community. Clinical focus areas include primary, preventive, and chronic medical care; behavioral health for patients with dual diagnosis; and oral health assessments, sealants, and services. Patients needing equipment-intensive services are transported to Hillside Center, also in Ukiah.

#### Linkages

MCHC has linkages with Ford Street Project and Buddy Eller Emergency Shelter. MCHC is a member of local collaboratives working with the Mendocino County Department of Social Services and Ukiah Community Center. As a member of Mendocino County Homeless Services Planning Group, MCHC has been in the forefront of developing a Continuum of Care Plan to End Homelessness.

#### Statistics

Estimated homeless population: 1,000 Project users: 195

## Mobile Medical Office

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301 P Street

Eureka, CA 95501

**Phone:** (707) 443-4666

**Fax:** (707) 443-6123

**Email:** shewitt@mobilemed.org

**Web:** [www.northcoastclinics.org/mobilemedical.htm](http://www.northcoastclinics.org/mobilemedical.htm)



California

**Director:** Sally J. Hewitt

**HCH Coordinator:** Wendy Ring, MD, MPH

**Medical Director:** Wendy Ring, MD, MPH

**UDS Number:** 099370

### Project Description

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Mobile Health Care for Rural Homelessness in Humboldt County is a project operated by Mobile Medical Office, a community health center on wheels. Mobile Medical Office delivers primary care by taking the mobile clinic to several isolated rural communities in Humboldt County and to local soup kitchens.

#### Services

Mobile Medical Office provides medical and mental health care, substance abuse treatment, and case management services via a mobile unit which visits shelters, soup kitchens, and neighborhoods where people who are homeless congregate. A team, comprising a registered nurse, substance abuse counselor, social worker, and case manager, provides outreach to transitional houses, homeless encampments, food banks, and persons living on the street. Dental services are provided via contract with a dental clinic near the soup kitchen which is located near the mobile unit.

#### Linkages

Mobile Medical Office works closely with St. Vincent De Paul Society, the operator of the soup kitchen visited by the mobile clinic. The clinic has ongoing relationships with many providers of human services in Humboldt County, including domestic violence shelters, emergency and transitional housing shelters, alcohol and drug care facilities, and Humboldt County Department of Health and Human Services. Mobile Medical Office is an active member and participant in the Humboldt Homeless and Housing Coalition, the Continuum of Care organization for Humboldt County.

#### Statistics

Estimated homeless population: 5,000 Project users: 1,337



## Northeast Valley Health Corporation

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1172 North Maclay Avenue

San Fernando, CA 91340

**Phone:** (818) 898-1388

**Fax:** (818) 365-4031

**Email:** [prudenceoey@nevhc.org](mailto:prudenceoey@nevhc.org)

**Web:** [www.nevhc.org/files/homeless.htm](http://www.nevhc.org/files/homeless.htm)



**Director:** Kimberly Wyard

**HCH Coordinator:** Prudence H. Oey, MPH

**Medical Director:** David Campa, MD

**UDS Number:** 091000

### Project Description

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NEVHC Cooperative Health Care for the Homeless Network (HCH Network) serves as the lead agency administering the Health Care for the Homeless grant. The 15 health care agencies that make up the HCH Network provide primary health care and outreach services to homeless individuals and families in Los Angeles County and use a variety of modalities of care.

#### Services

The HCH Network provides primary health care, outreach, substance abuse and mental health services, case management, entitlement, eligibility assistance, provision of and arrangements for emergency health services and referrals for inpatient hospitalization.

The HCH Network maintains a unique Quality Management Program specific to the homeless population. Reports include individual and Network achievements as well as trending data with specific focus on chronic disease management.

#### Linkages

The CHCHN linkages are numerous throughout Los Angeles County.

#### Statistics

Estimated homeless population: 254,000 Project users: 18,429

### Subcontractor(s):

#### *Central City Community Health Center*

5970 South Central Avenue

Los Angeles, CA 9001

Contact: Genevieve Filmardirossian

Phone: (323) 724-0019

Fax: (323) 724-6915

Email: [ericgen92@aol.com](mailto:ericgen92@aol.com)

#### *City Help Wellness Center - Mobile Medical*

2301 Bellevue Avenue

Los Angeles, CA 90026

Contact: Carlos Usmany

Phone: (213) 273-7125

Fax: (213) 273-7278

Email: [cusmany@cityhelp.org](mailto:cusmany@cityhelp.org)

#### *Children's Hospital Los Angeles*

##### *High Risk Youth Program*

PO Box 54700, Mail Stop #2

Los Angeles, CA 90054

Contact: Lisa DeGyarfas

Phone: (323) 669-2450 Ext. 3903

Fax: (323) 913-3614

Email: [ldegyafas@chla-usc.edu](mailto:ldegyafas@chla-usc.edu)

#### *Clinica Msr. Oscar A. Romero - Alvarado*

123 South Alvarado Street

Los Angeles, CA 90057

Contact: Maria Rangel

Phone: (213) 989-7700

Fax: (213) 989-7702

Email: [Mrangel@clinicaromero.com](mailto:Mrangel@clinicaromero.com)

***Clinica Msr. Oscar A. Romero - North East***

2032 Marengo Street  
Los Angeles, CA 90033  
Contact: Deborah Villar  
Phone: (323) 987-1030  
Fax: (323) 266-2549  
Email: dvillar@clinaromero.com

***East Valley Community Health Center - Pomona***

680 Fairplex Drive  
Pomona, CA 91768  
Contact: Alicia Mardini  
Phone: (909) 620-8088  
Fax: (909) 623-4861  
Email: amardini@evchc.org

***Homeless Health Care Los Angeles***

2330 Beverly Boulevard  
Los Angeles, CA 90057  
Contact: Vickie Casanova  
Phone: (213) 744-0724  
Fax: (213) 748-2432  
Email: vcasanova@hhcla.org

***NEVHC Homeless Health Care Project***

7843 Lankershim Boulevard  
N. Hollywood, CA 91605  
Contact: Kathy Proctor  
Phone: (818) 765-8656  
Fax: (818) 765-6982  
Email: kathyproctor@nevhc.org

***The Los Angeles Free Clinic***

8405 Beverly Boulevard  
Los Angeles, CA 90048  
Contact: Hector Godoy  
Phone: (323) 653-8622  
Fax: (323) 658-6773  
Email: hgodoy@lafreeclinic.org

***USC School of Dentistry - Union Rescue Mission***

545 South San Pedro  
Los Angeles, CA 90013  
Contact: Neil Nathason  
Phone: (213) 740-1523  
Fax: (213) 740-8663  
Email: nathason@usc.edu

***Community Health Alliance of Pasadena***

1855 North Fair Oaks Avenue, Suite 200  
Pasadena, CA 91103  
Contact: Margaret B. Martinez  
Phone: (626) 398-6300  
Fax: (626) 398-5948  
Email: mbsmartz@hotmail.com

***East Valley Community Health Center - West Covina***

420 South Glendora Avenue  
West Covina, CA 91790  
Phone: (626) 919-4333 Ext. 220  
Fax: (626) 919-6972

***JWCH Institute, Inc.***

1910 West Sunset Boulevard, Suite 650  
Los Angeles, CA 90026  
Contact: Frances Bernabe  
Phone: (213) 484-1186  
Fax: (213) 413-3443  
Email: fbernabe@jwchinstitute.org

***The Children's Clinic***

2801 Atlantic Avenue  
Long Beach, CA 90801  
Contact: Elisa Nichols / Itohan Airen  
Phone: (562) 933-0432  
Fax: (562) 933-0415  
Email: iairen@memorialcare.org

***UCLA School of Nursing - Union Rescue Mission***

545 South San Pedro  
Los Angeles, CA 90013  
Contact: Aaron Strehlow  
Phone: (310) 825-1755  
Fax: (310) 206-7433  
Email: astrehlo@ucla.edu

***Venice Family Clinic***

604 Rose Avenue  
Venice, CA 90291  
Contact: Elizabeth Forer  
Phone: (310) 392-8630  
Fax: (310) 392-6642  
Email: eforer@ucla.edu

## Sacramento County DHHS / Primary Health Services / Clinic Services / HCH Program

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4600 Broadway, Suite 2100

Sacramento, CA 95820

**Phone:** (916) 874-1391

**Fax:** (916) 874-3336

**Email:** delonyv@saccounty.net

**Web:** <http://dhhsweb.dhhs.saccounty.net>



**Director:** Keith Andrews, MD

**HCH Coordinator:** Victoria DeLoney, BSN, RN, PHNII

**Medical Director:** Dorothy Pitman, MD

**UDS Number:** 090800

### Project Description

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The Sacramento County Health Care for the Homeless Program is part of the Clinic Services Branch of the Primary Health Division in the Department of Health and Human Services.

#### Services

The HCH Program collaborates with nonprofit health services and resource programs, including Catholic Healthcare West (Mercy), Loaves and Fishes, University of California Davis Medical School, many homeless shelter and program sites, and eight county clinic sites, including a dental clinic. The clinic sites provide primary and public health services, health education, and specialty referrals. Primary care includes acute care, chronic disease management, assessment and treatment, and health education. Referrals are made for dental, vision, mental health, alcohol and drug treatments, nutrition program, and chronic disease programs geared towards diabetes management and asthma. Secondary and tertiary care is provided through contracts with local not for profit hospitals. Outreach services are provided by public health nurses (1.5 FTE) and a registered nurse (1.0 FTE). The PHNs coordinate two Well Child clinic sites with the assistance of UCD third year pediatric residents and a family nurse practitioner. These clinics provide CHDP education workshops and triage assessment. The outreach nurse provides TB screening and testing. Clients are issued TB clearance photo ID cards that are valid for six months.

#### Linkages

The main services linkages include Salvation Army, Union Gospel Mission, Loaves and Fishes Friendship Park, Mary Hours, Sacramento Area Emergency Housing, Mather Transitional Housing, El Hogar, Women Escaping a Violent Environment (WEAVE), WIND Youth Program, Mercy Health Care Sacramento, Volunteers of America, Transitional Living and Community Support, Genesis, Guest Health Outreach, Community Services Planning Council, HEALTH Project, UC Davis Medical School, Sacramento Co. Healthy Eating and Living Programs, Sacramento Co. Chronic Disease Management program, Loaves and Fishes Clean and Sober program, Loaves and Fishes Housing program, and St. Francis Church.

#### Statistics

Estimated homeless population: 12,000-15,000 Project users: 7,065

# San Francisco Community Clinic Consortium

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1550 Bryant Street, Suite 450

San Francisco, CA 94103

**Phone:** (415) 355-2222

**Fax:** (415) 865-9960

**Email:** ameyer@sfccc.org

**Web:** www.sfccc.org



California

**Director:** John Gressman

**HCH Coordinator:** Allen Meyer

**Medical Director:** Lisa Pratt, MD

**UDS Number:** 091070

## Project Description

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The San Francisco Health Care for the Homeless Project (SFHCHP) is a partnership between the San Francisco Department of Public Health and the San Francisco Community Clinic Consortium (SFCCC). The project provides comprehensive health care to individuals who are homeless. Services are provided at community health centers, public health clinics, shelter-based clinics, other homeless service provider agencies, and through a mobile outreach program.

### Services

The SFCCC provides administration, fiscal management, project reporting, and monitoring. SFCCC also operates the mobile outreach program, Street Outreach Services (SOS). SFCCC contracts with eight of its partner health centers and the San Francisco Department of Public Health for additional HCH services, including primary and urgent medical care, dental care, and substance abuse, mental health, case management, and outreach services.

### Linkages

HCH services are provided at more than 60 community sites, including shelters, drop-in centers, food programs, substance abuse treatment sites, and supportive housing programs. Inpatient services are mainly provided by San Francisco General Hospital, which also provides specialty consultations, emergency services, and additional pharmaceuticals.

### Statistics

Estimated homeless population: 24,000 Project users: 13,561

## Subcontractor(s):

### *Curry Senior Center*

333 Turk Street

San Francisco, CA 94102

Contact: Gay Kaplan

Phone: (415) 885-2274

Fax: (415) 885-2344

### *Haight Ashbury Free Medical Clinic*

558 Clayton

San Francisco, CA 94117

Contact: John Grimm

Phone: (415) 487-5632

Fax: (415) 431-9909

### *Mission Neighborhood Health Center*

240 Shotwell Street

San Francisco, CA 94110

Contact: Gladys Sandlin

Phone: (415) 552-3870

Fax: (415) 431-3178

### *Glide Health Services*

330 Ellis Street

San Francisco, CA 94102

Contact: Rita Shimmin

Phone: (415) 974-6000

Fax: (415) 673-1037

### *Lyon-Martin Women's Health Services*

1748 Market Street, Suite 201

San Francisco, CA 94102

Contact: Gloria Nieto

Phone: (415) 565-7667

Fax: (415) 252-7490

### *Native American Health Center*

160 Capp Street

San Francisco, CA 94110

Contact: Mark Espinosa

Phone: (415) 621-8051

Fax: (415) 621-3985

***North East Medical Services***

1520 Stockton Street  
San Francisco, CA 94133  
Contact: Linda Bien  
Phone: (415) 391-9686  
Fax: (415) 433-4276

***South of Market Health Center***

551 Minna Street  
San Francisco, CA 94103  
Contact: Charles Range  
Phone: (415) 626-2951  
Fax: (415) 626-1096

***San Francisco Department of Public Health***

101 Grove Street, #323  
San Francisco, CA 94102  
Contact: Barbara Garcia  
Phone: (415) 255-3525  
Fax: (415) 252-3005

# San Mateo Medical Center

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222 West 39th Avenue

San Mateo, CA 94403

**Phone:** (650) 573-2966

**Fax:** (650) 573-2030

**Email:** mkennedy@co.sanmateo.ca.us

**Web:** www.sanmateomedicalcenter.org/



California

**Director:** Jonathan Mesinger

**HCH Coordinator:** Molly Kennedy

**Medical Director:** Sang-ick Chang, MD

**UDS Number:** 091140

## Project Description

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The mobile clinic and linked community clinics provide services to homeless and near-homeless individuals.

### Services

The HCH program provides outreach and case management for services, including San Mateo County Health Services Agency's continuum of health care, mental health, substance abuse, and more. Staff provides health education, basic medical care, screening, and referral for primary care, social services, and case management.

### Linkages

The project has linkages with more than 30 public and private agencies in San Mateo County.

### Statistics

Estimated homeless population: 35,000 Project users: 32,110

## Subcontractor(s):

### *Clara-Mateo Alliance*

795 Willow Road, Bldg. 323 D

Menlo Park, CA 94025

Contact: Angel Batt

Phone: (650) 853-7065

Fax: (650) 853-5084

Email: abatt@clara-mateo.org

### *Onsite Dental Care Foundation*

1720 South Amphlett Boulevard, Suite 200

San Mateo, CA 94402

Contact: Joshua Perry

Phone: (650) 286-7417

Fax: (650) 286-7402

Email: jperry@onsitedental.com

### *Shelter Network*

1450 Chapin Avenue, 2nd Floor

Burlingame, CA 94010

Contact: Michele Jackson

Phone: (650) 685-5880

Fax: (650) 685-5881

Email: mjackson@shelternetwork.org

### *Mental Health*

225 West 37th Avenue

San Mateo, CA 94403

Contact: Terry Wilcox-Rittgers

Phone: (650) 573-2932

Fax: (650) 572-9347

Email: Twilcox\_Rittgers@co.sanmateo.ca.us

### *Ravenswood Family Health Center*

1798 Bay Road

East Palo, CA 94303

Contact: Kathleen Alexander

Phone: (650) 330-7400

Fax: (650) 321-1156

Email: kalexander@RavenswoodFHC.org

### *Sonrisas Community Dental Clinic*

P.O. Box 3509

Half Moon Bay, CA 94019

Contact: Julia McKeon

Phone: (650) 726-2144

Fax: (650) 726-2726

Email: sonrisas@coastside.net

## Santa Barbara County Public Health Department

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300 North San Antonio Road  
 Santa Barbara, CA 93110  
**Phone:** (805) 681-5417  
**Fax:** (805) 681-5200  
**Email:** hch@sbcphd.org  
**Web:** www.sbcphd.org



**Director:** Elizabeth Snyder, MHA  
**HCH Coordinator:** Dana Gamble, MSW  
**Medical Director:** Abe Potolsky, MD

**UDS Number:** 090830

### Project Description

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The HCH Project provides health and support services to people experiencing homelessness throughout the county. Eight clinics and shelter-based outreach provide primary care and specialty services.

#### Services

Services are provided by a shelter-based medical team, comprising a physician's assistant, public health nurses, and medical assistants. Clinic based services are available for more intensive primary care and urgent care needs.

#### Linkages

Linkages include coalitions, Casa Esperanza and Good Samaritan shelters, Santa Barbara Rescue Mission, Rescue Mission of the Central Coast, Salvation Army, Transition House, Women's Shelter, Bridge House, and Hope Center.

#### Statistics

Estimated homeless population: 6,500 Project users: 4,058

### Subcontractor(s):

#### *Eastside Family Dental Clinic*

923 North Milpas Street  
 Santa Barbara, CA 93103  
 Phone: (805) 884-1998  
 Fax: (805) 884-1875

#### *Easy Lift*

53 Gerald Cass Place, Suite D  
 Goleta, CA 93117  
 Contact: Bob Westrick  
 Phone: (805) 568-5180  
 Fax: (805) 568-5120

#### *Marian Community Clinic*

4723 West Main  
 Guadalupe, CA 93434  
 Contact: Ninette Nusbaum  
 Phone: (805) 739-3890  
 Fax: (805) 343-2267  
 Email: nnusb@chw.edu

#### *Santa Barbara Council on Alcoholism/Substance Abuse*

133 East Haley Street  
 Santa Barbara, CA 93101  
 Contact: Isabel Blagborne  
 Phone: (805) 564-6057  
 Fax: (805) 963-8849  
 Email: iblagborne@cadab.org

#### *Santa Barbara Neighborhood Clinics*

##### *Isla Vista, West Side, East Side*

970 Embarcadero del Mar  
 Isla Vista, CA 93117  
 Contact: David Landecker  
 Phone: (805) 968-1511  
 Fax: (805) 968-7041

# Santa Clara Valley Health and Hospital System

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2325 Enborg Lane, #320

San Jose, CA 95128

**Phone:** (408) 885-5700

**Fax:** (408) 885-5714

**Email:** michael.lipman@hhs.co.santa-clara.ca.us

**Web:** [www.scvmed.org/site/0,4760,sid%253D12019,00.html](http://www.scvmed.org/site/0,4760,sid%253D12019,00.html)



California

**Director:** Robert Sillen

**HCH Coordinator:** Michael Lipman

**Medical Director:** Lawrence Kwan, MD

**UDS Number:** 911810

## Project Description

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The Santa Clara Valley Health and Hospital System (SCVHHS) comprises five departments: Valley Medical Center, Ambulatory and Community Health Services, Mental Health, Alcohol/Drug Services, and Public Health. The Valley Healthcare for the Homeless Program (VHHP) resides in Ambulatory and Community Health Services (ACHS), the primary provider of outpatient services. ACHS operates a network of 10 fixed sites, along with a shelter clinic, two mobile medical units, and two mobile dental units. Nine of ACHS's fixed sites, along with a mobile medical unit and a mobile dental unit form 11 access points for health care to individuals who are homeless or near-homeless and other vulnerable groups.

### Services

ACHS provides a full range of primary and specialty care, dental, and ancillary services, including laboratory, radiology, pharmacy, health education, care management, nutrition, and social services. The service strategy is to use a care coordination model to create a "medical home" to improve access to health care, enhance health services, promote continuity of care, and strengthen linkages with non-medical housing and support programs.

### Linkages

ACHS works in partnership with its sister agencies in SCVHHS, other county departments, Emergency Housing Consortium, Gardner Family Health Network (also an HCH grantee), Community Health Partnership, a consortium of community clinics, Children's Health Initiative, an insurance outreach effort, and an array of shelter, housing, food, job, faith based, and other support services that serve individuals who are homeless.

### Statistics

Estimated homeless population: 20,000 Project users: 3,730



## Santa Cruz County Homeless Persons Health Project

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739 River Street

Santa Cruz, CA 95060

**Phone:** (831) 454-2080

**Fax:** (831) 454-3424

**Email:** christine.sippl@health.co.santa-cruz.ca.us

**Web:** www.santacruzhealth.org/phealth/2homeless.htm



**Director:** Rama Khalsa

**HCH Coordinator:** Christine Sippl

**Medical Director:** Poki Namkung, MD

**UDS Number:** 090880

### Project Description

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The Santa Cruz Homeless Persons Health Project (HHP), a program of the County Health Services Agency, provides comprehensive health care to adults, families, and youth in both urban and more rural settings within Santa Cruz County.

#### Services

HHP provides comprehensive care and support services through a homeless health clinic, two county outpatient clinics, four multidisciplinary specialized service teams, and a network of community programs. The HCH Adult and Youth/Family service teams operate a “black bag” public health nurse-anchored model, providing outreach, a drop-in clinic, harm reduction, referrals, social services, HIV counseling/testing, and transportation assistance. HHP collaborates with a mobile HIV outreach and testing project and a needle exchange program. HHP collaborates with county mental health and substance abuse services to implement integrated services, emphasizing housing first and employment for individuals with serious mental illness.

A special SSA-funded HOPE Grant project assists individuals to qualify for disability benefits and Medi-Cal health insurance, build money management skills, and re-enter the community through employment assistance. HHP collaborates with two hospital emergency departments to operate an intensive outreach and case management pilot project. HHP partners with a local Community Action Board to provide loosely organized motel voucher-linked respite services. HHP partners with the Housing Authority of Santa Cruz County to operate a Shelter Plus Care Program and is the lead supportive services provider of a HUD-funded SRO housing project.

#### Linkages

In Santa Cruz, HHP service linkages include programs of the Homeless Services Center: Rebele Family Shelter, Page Smith Community House transitional housing program, Inter-faith Satellite Shelter Program, and Homeless Community Resources Center (multi-service day center). Additional service linkages include those agencies participating in a HUD-linked Continuum of Care planning body, River Street Shelter, Santa Cruz Community Counseling Center, Santa Cruz AIDS Project Drop-In Center, Sienna Maternity Home, Mental Health Community Action Network, County Mental Health and Substance Abuse Services, and Dominican Hospital. In Watsonville, service linkages include Salvation Army, Loaves and Fishes, Pajaro Valley Shelter Services, and Watsonville Community Hospital.

#### Statistics

Estimated homeless population: 7,383 Project users: 4,465

### Subcontractor(s):

#### *Community Action Board Shelter Project*

501 Soquel Avenue, Suite E

Santa Cruz, CA 95062

Contact: Paul Brindel

Phone: (831) 457-1741

Fax: (831) 457-0617

#### *Dientes! Community Dental Clinic*

930 Mission Street, #2

Santa Cruz, CA 95060

Contact: Jay Balzar

Phone: (831) 459-9211

Fax: (831) 459-7327

***Janus of Santa Cruz***

200 Seventh Avenue, Suite 150  
Santa Cruz, CA 95060  
Contact: Jan Tice  
Phone: (831) 432-1060  
Fax: (831) 462-4970  
Email: janus\_sc@pacbell.net

***Planned Parenthood Westside Clinic***

1119 Pacific Avenue  
Santa Cruz, CA 95060  
Contact: Hazel Sladden  
Phone: (831) 426-5550  
Fax: (831) 425-0106  
Email: hazel\_sladden@ppmarmonte.org

***Santa Cruz Women's Health Center***

250 Locust Street  
Santa Cruz, CA 95060  
Contact: Christina Muten  
Phone: (831) 427-3500

***Planned Parenthood Clinica Mariposa***

40 Penny Lane  
Watsonville, CA 95076  
Contact: Theresa Ontiveros  
Phone: (831) 724-7525  
Fax: (831) 724-7438  
Email: theresa\_ontiveros@ppmarmonte.org

***Salud Para La Gente***

204 East Beach Street  
Watsonville, CA 95076-4809  
Contact: Arcadio Viveros  
Phone: (831) 763-3401  
Fax: (831) 728-8266  
Email: viveros@pacbell.net

## Shasta Community Health Center- Project HOPE

---

**Mailing Address:**

PO Box 992790  
Redding, CA 96099-2790

**Location:**

1035 Placer Street  
Redding, CA 96001

**Phone:** (530) 246-5765

**Fax:** (530) 241-7838

**Email:** dgermano@shastahealth.org

**Web:** www.shastahealth.org

**Director:** C. Dean Germano, BA, MHSc

**HCH Coordinator:** Linda Alexander

**Medical Director:** Ann Murphy, MD

**UDS Number:** 092240



### Project Description

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The Healthy Outreach for People Everywhere (Project HOPE) provides comprehensive primary health care, case management, street/shelter outreach, and referral services for individuals who are homeless or at-risk of homelessness through the main clinic program based at Shasta Community Health Center in Redding. Health care services, including outreach, are provided through the HOPE Mobile Clinic Van program.

**Services**

Comprehensive medical, dental, and mental health services are provided at the main clinic site in Redding and at various locations throughout Shasta County through the HOPE mobile clinic, housing two exam rooms and medical and dental equipment. Project HOPE offers a full range of primary care, including STD and HIV/AIDS testing, radiology, lab, pharmacy services, and referral services to partner agencies in the area of housing, substance abuse, legal assistance, job services, and government assistance.

**Linkages**

Shasta Community Health Center - Project HOPE is part of a 34-member Shasta County/City of Redding Homeless Continuum of Care Council. The Council consists of representation for city and county housing, social services, non profit mental health, law enforcement agencies, faith-based shelters, veterans groups, public schools, churches, legal aid, public health, and other non-profit health and social service agencies. Linkages also include Shasta County Department of Social Services (MediCal, GA, Food Stamps), Shasta County Public Health, Shasta County Women's Refuge (Women's domestic violence shelter), Living HOPE (Faith based feeding program, grocery and clothing distribution), Legal Services of Northern California, People of Progress (voice mail service, clothing, bus passes), REMEDY Family Center (facility for families with school age children, homework, laundry, kitchen, tutoring program for students, computer access), and Senior Nutrition.

**Statistics**

Estimated homeless population: 4,500 Project users: 2,500

## Solano County Health and Social Services Department

---

2101 Courage Drive

MS 10-100

Fairfield, CA 94533

**Phone:** (707) 553-5299

**Fax:** (707) 553-5366

**Email:** opinnock@solanocounty.com



California

**Director:** Freddie L. Smith

**HCH Coordinator:** Odessa Pinnock

**Medical Director:** Mark Maus, DO, MPH

**UDS Number:** 921350

### Project Description

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Solano County Health and Social Services has a Primary Care Support Team of specialized health care professionals who serve homeless individuals at three access points: a mobile medical clinic, a satellite medical clinic located within homeless support services, and the county's evening drop-in clinic.

#### Services

Physicians, licensed social workers, dentists, case managers, and outreach workers conduct outreach and engagement and provide access to ongoing treatment and services. Mobile services, satellite services, convenient clinic hours, and transportation support the efforts of the team.

#### Linkages

Linkages have been established with providers of safety net services, including supported housing, food banks, and vocational training.

#### Statistics

Estimated homeless population: 4,600

### Subcontractor(s):

#### *Christian Help Center*

2166 Sacramento Street

Vallejo, CA 94952

Contact: Ray Bernardez

Phone: (707) 553-8192

#### *The Success Center*

1055 Azure Drive, Mare Island

Vallejo, CA 94952

Contact: Elvira De Leon

Phone: (707) 562-5673

## Ventura County Public Health - Health Care for the Homeless

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3147 Loma Vista Road

Ventura, CA 93003

**Phone:** (805) 652-6694

**Fax:** (805) 652-3379

**Email:** louise.davis@ventura.org

**Web:** www.vchca.org/dos



**Director:** Paul Lorenz

**HCH Coordinator:** Doug Green/Kate Mills

**Medical Director:** Kurt Cook, MD

**UDS Number:** 098480

### Project Description

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Ventura County Public Health Homeless Program (VCPHHP) provides health and support services to persons in Ventura County. The HCH team includes a medical director, bilingual public health nurse, nurse practitioners, clinical assistants, and a network of providers.

#### Services

Medical teams provide services at seven sites in six cities. Services include primary and preventive health care and referrals for mental health, substance abuse, social services, entitlement eligibility, TB/STD clinics, and HIV testing. Laboratory and radiology services are through Ventura County Medical Center (VCMC) and Health Care Agency (HCA) clinics. Community homeless providers and HCA staff provide outreach throughout the county. Access to program information is provided by the R.A.I.N. Program Transitional Living Center.

#### Linkages

Linkages include Ventura County Medical Center, Oxnard Public Health, Santa Paula Public Health, Simi Free Clinic, Conejo Free Clinic, Project Understanding, Pacific High School, Turning Point Foundation, HOPES Program, Emergency Shelter Program, County Behavioral Health, Kaepa House, and Operation Wheels.

#### Statistics

Estimated homeless population: 8,000 Project users: 1,501

### Subcontractor(s):

#### *Clinicas del Camino Real, Inc.*

200 Wells Road, Suite 200, PO Box 4669

Ventura, CA 93004

Contact: Roberto Juarez

Phone: (805) 659-1740

#### *Oxnard Salvation Army*

622 West Wooley Road

Oxnard, CA 93030

Contact: Robin Campos

Phone: (805) 483-9235

Fax: (805) 487-7655

Email: robin.campos@usw.salvationarmy.org

#### *R.A.I.N. Transitional Living Center*

1732 Lewis Road

Camarillo, CA 93010

Contact: Kathy Jenks

Phone: (805) 389-3308

Fax: (805) 484-7585

Email: kathy.jenks@ventura.org